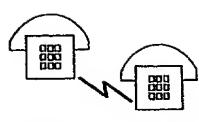


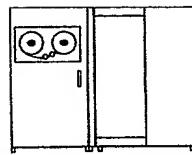
FIG.1



Person 1



Telecommunications



Interactive Artificially Intelligent Voice Response Unit

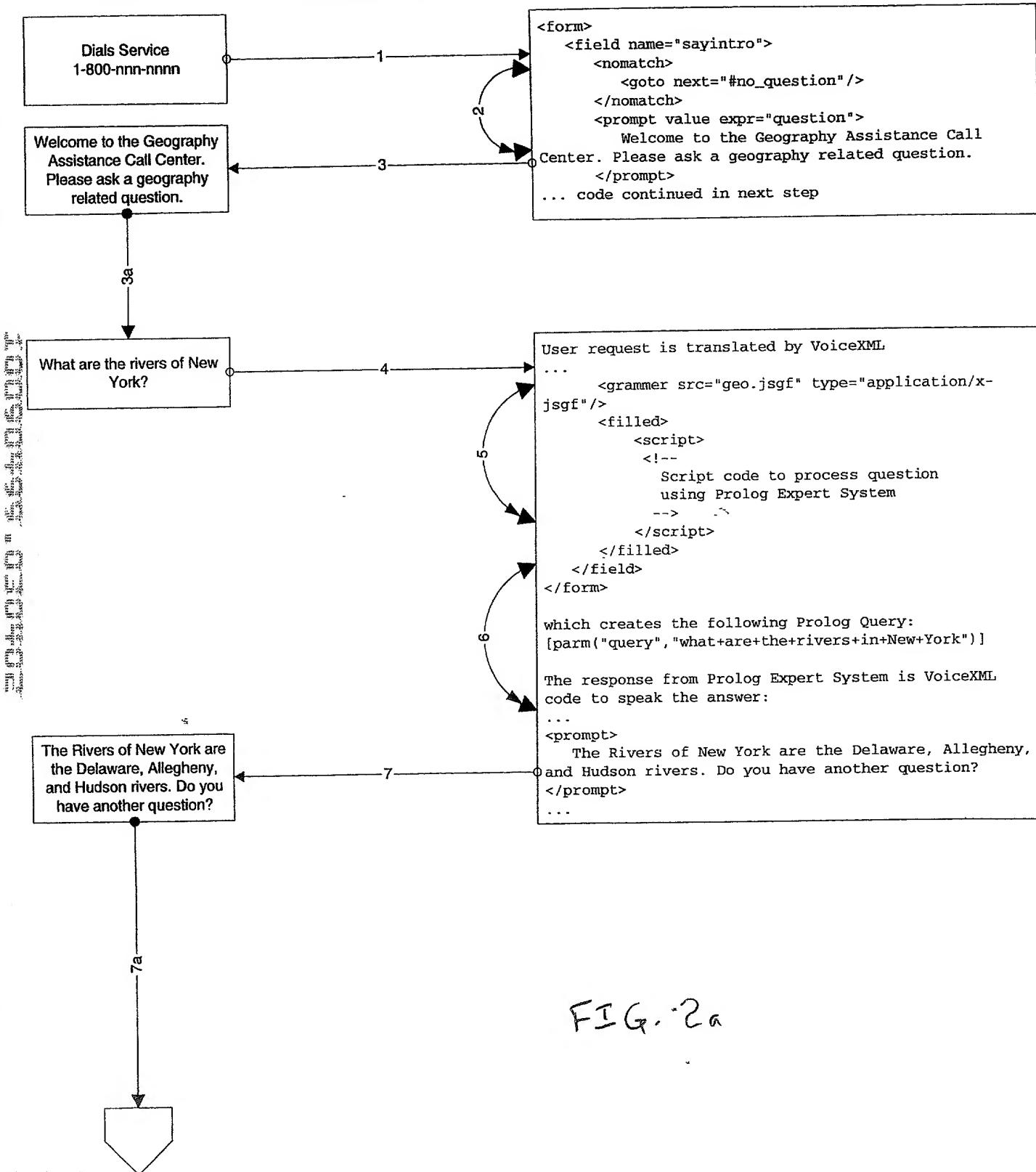


FIG. 2a

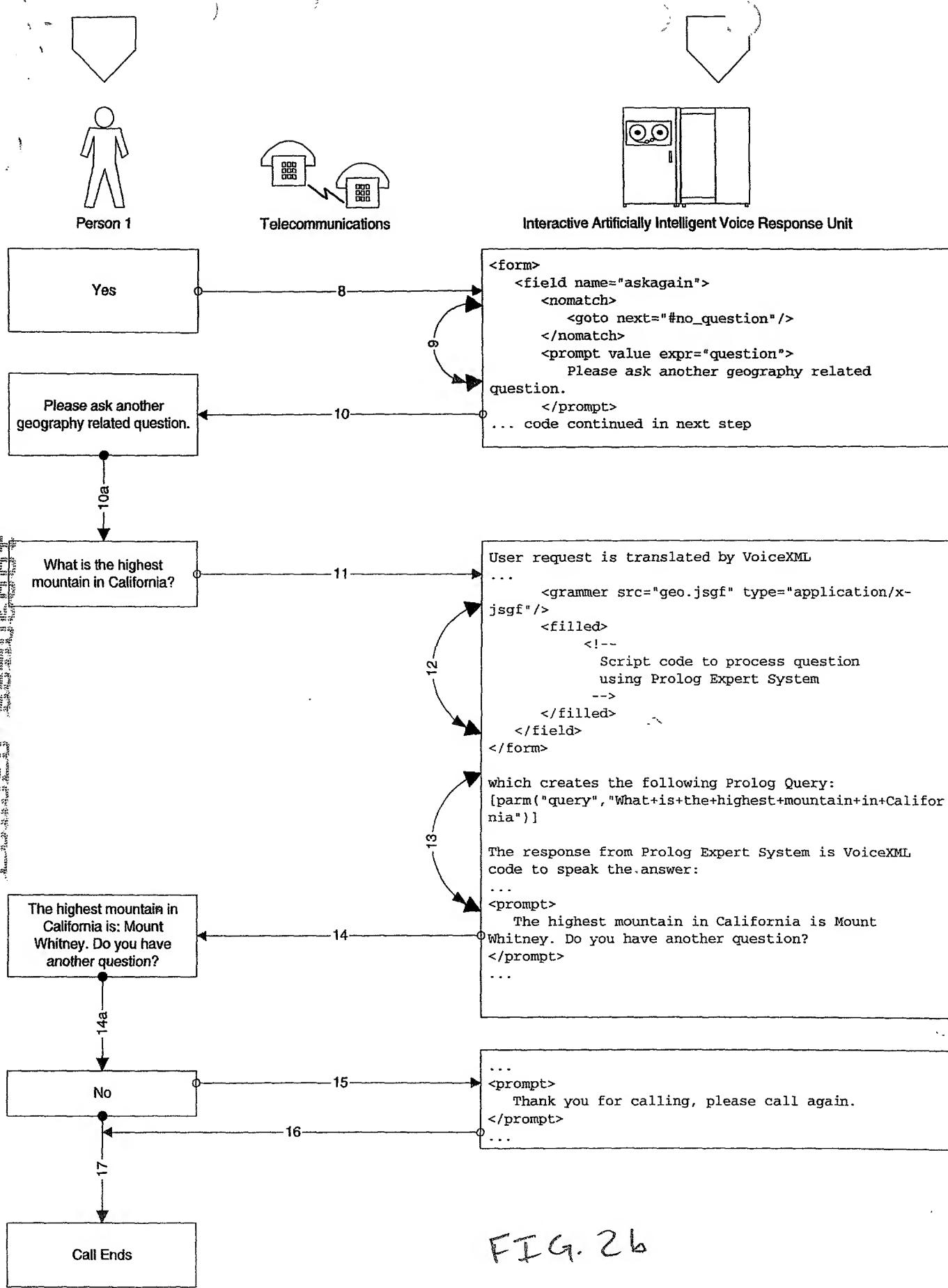


FIG. 2b